



CREDIT CLAIM FORM

Customer Name.....
A/c code
Email
Phone
Fax

Consignment No..... Consignment Date
Sender State
Receiver State
Receiver contact Receiver contact ph.....
Was proof of delivery signed Yes / No
Total Value of claim \$.....(excluding GST)

Reason for credit claim:
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Please attach copies of consignment note.

All claims must be made within:
- 2 days from date of delivery for claims of damages
- 7 days of the anticipated date of delivery for claims of lost freight
- 14 days from date consignment was invoiced for all other claims .

Fax claim to 03 9308 0506 or email to o.finis@bluestarlogistics.com.au

PLEASE NOTE: BLUE STAR LOGISTICS IS NOT A COMMON CARRIER AND GOODS ARE NOT INSURED FOR DAMAGE OR LOSS.

Signature of customer
Print name
Date